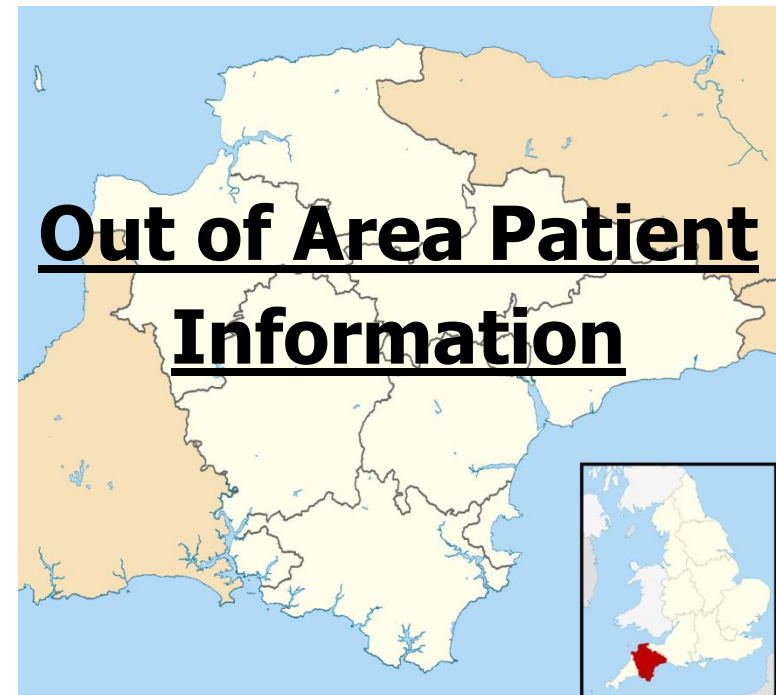


## Our Catchment Area:



Fremington Medical Centre  
11/13 Beards Road  
Fremington  
Barnstaple  
EX31 2PG

Phone: 01271 376655  
Website: [www.fremingtonmedicalcentre.co.uk](http://www.fremingtonmedicalcentre.co.uk)  
Email: [d-icb.fremington@nhs.net](mailto:d-icb.fremington@nhs.net)



## What is an out of area patient?

If you live outside of the practice boundary and are looking to register here, or you have moved outside of the surgery's catchment area, but are looking to stay with us as a patient, we want to make you aware of what this means for you as an out of area patient.

We offer a warm invitation to any out of area patients who are new to the practice and want to register with us, or any current patients who are wishing to stay with us.

We please ask you to read the details of this leaflet and give careful consideration to your request to newly register, or remain with our practice as you may decide that it is not in your best interests, or practical for you to be registered with us.

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## Home visits

You may on occasion, develop an urgent illness or injury at home that means attending our practice as normal would not be possible. **It is important that you understand that as an out of area patient, the surgery is not required or able to provide you with a home visit from one of our Clinicians.**

If you have an urgent care need, in these circumstances we will ask you to call NHS 111 and they will put you in touch with, or direct you to a local service that can help you. This local service could be another GP practice nearer to where you live, an A&E department or local minor injuries unit.

If this is during the out-of-hours period when GP surgeries are normally closed, between 6:00pm & 8:00am weekdays, bank holidays or weekends, NHS 111 will direct you to the local out-of-hours provider.

If you decide to register, or stay with the surgery as an out of area patient, you will attend the practice and receive the full range of services provided as normal, other than receive home visits.

## What if I move out of area and wish to stay with the practice?

If you are already registered as a patient with the surgery and move to an address outside our catchment area, you are welcome to stay with us if you have considered the practicalities, including not receiving home visits. To register you as an out of area patient, our Admin Team will deduct you from our register, and then re-register you as out of area. You will then be sent a letter advising you of your out of area status.

**Please note, if you have previously had access to online services such as SystemOnline, access is lost during re-registration. Our Admin Team will need to re-register you for online services.**

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## What if my health needs change?

If you remain as a patient on our list, but in the future your health needs change, it may be appropriate for you to review your registration with our practice. It might be more appropriate for you to be registered with a GP practice closer to your home, from which you are better able to receive the healthcare specific to your needs, including home visits.

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Once you are registered as an out of area patient, you may receive a letter from NHS England and Primary Care Support England (PCSE) advising that you are out of area and unable to be registered here. **Do not be alarmed by this.** This is a standard letter sent out to all out of area patients before the system has had time to be updated.

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If you have any further questions about becoming an out of area patient, please speak to one of our Reception staff.